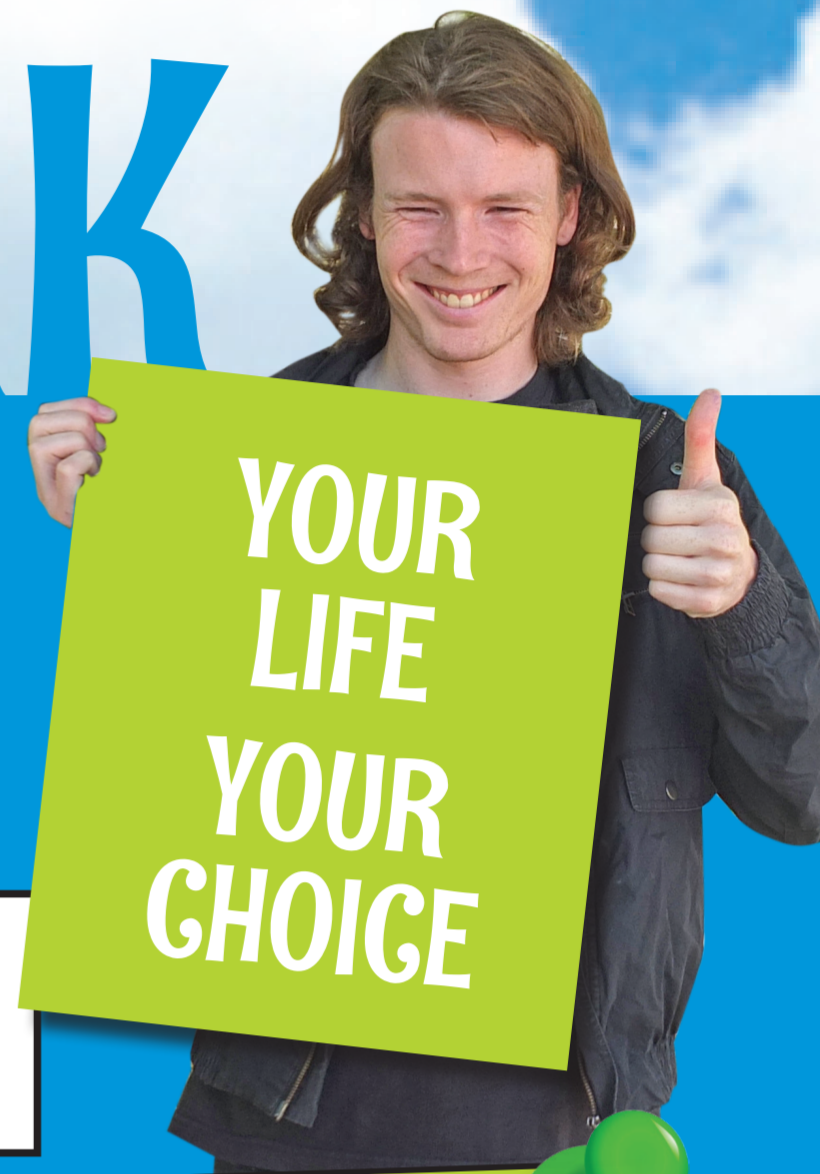




HOW WE WORK



OUR NAME 'TAUTOKO' MEANS SUPPORT

Our symbol is the Kauri tree which represents the model to which we work. Our approaches are Person-Centred and match the 'Enabling Good Lives' principles

He aha te mea nui o te ao *What is the most important thing in the world?*

He tangata, he tangata, he tangata *It is the people, it is the people, it is the people.*

TE KAURI MODEL	ENABLING GOOD LIVES PRINCIPLES	PERSON-CENTRED THINKING TOOLS
<p>WHAKAPAPA</p> <p>Understanding, Empathy, to walk alongside. We can only understand and empathise with people if we know their whakapapa, their stories and how they arrived where they are now.</p>	<ul style="list-style-type: none"> • Beginning early Invest time getting to know people 	<ul style="list-style-type: none"> • TEN TOP TIPS • GOOD DAY/BAD DAY • MORNING ROUTINE • RELATIONSHIP CIRCLE • ONE-PAGE PROFILES • COMMUNICATION CHARTS
<p>WHANAUNGATANGA</p> <p>Inclusion, to bring people together. We need to learn who is important in people's lives and what is important to them. We need to know who they relate to, who supports them and what their membership in the community is.</p>	<ul style="list-style-type: none"> • Self Determination People in control of their lives • Ordinary life outcomes Everyday lives in everyday places • Mainstream first Mainstream services before specialist services • Easy to use • Relationship building 	<ul style="list-style-type: none"> • ONE-PAGE PROFILES • IMPORTANT TO/IMPORTANT FOR • DOUGHNUT (ROLES & RESPONSIBILITY) • DECISION MAKING PROFILE AND AGREEMENTS • RELATIONSHIP CIRCLE • COMMUNITY MAP
<p>MANAAKITANGA</p> <p>Strength Based. We need to recognise that all people have strengths and support the enhancement of their skills. We utilise a partnership model and act with humanity to support new abilities and opportunities.</p>	<ul style="list-style-type: none"> • Self Determination People in control of their lives • Mana enhancing Everyday lives in everyday places • Relationship building 	<ul style="list-style-type: none"> • ONE-PAGE PROFILES • WHAT IS WORKING • MATCHING SUPPORT • PERFECT WEEK • GOALS
<p>WHAKAAROARO</p> <p>To Ponder and Reflect. As we proceed we need to take time reflect together to find out what is working or not working and see if goals have been achieved and what has changed.</p>	<ul style="list-style-type: none"> • Person-centred Tailored to individual needs 	<ul style="list-style-type: none"> • WHAT IS WORKING /NOT WORKING • 4 PLUS 1 QUESTIONS • LEARNING LOGS